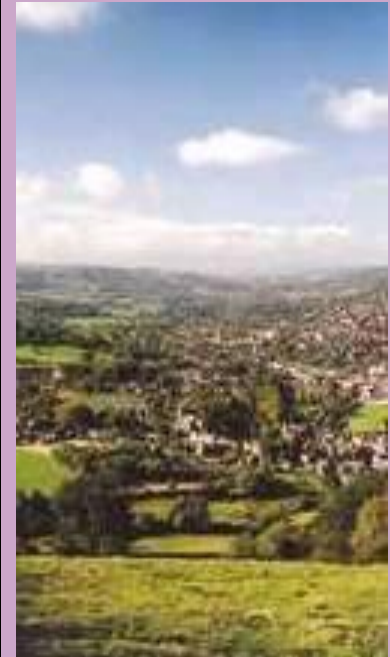


**Environmental
Services**

Civil Parking Enforcement

Civil Parking Enforcement Manager
DERBYSHIRE COUNTY COUNCIL



PRESENTATION FORMAT

- Background to CPE
- How CPE Works
- Questions

Background

- As **Highway Authority** Derbyshire County Council is responsible for the highway network in the eight District & Borough Councils:

Amber Valley Borough Council,

Bolsover District Council,

Chesterfield Borough Council,

Derbyshire Dales District Council,

Erewash Borough Council,

High Peak Borough Council,

North East Derbyshire District Council,

South Derbyshire District Council,

Also looking to work with:

- Countryside Service

Background - What is Civil Parking Enforcement?

- This is a Government policy to allow the Police to put more money into fighting crime. It moved the on-street parking enforcement to Derbyshire County Council, the highway authority.
- Links on-street and off-street (car park) enforcement; i.e. now County and District responsibilities.

Background - Why Do It?

- It will improve **Road Safety**
- It will improve **Demand Management.**
- **Need to share parking space with (e.g.):**
 - Residents
 - Businesses
 - Shoppers
 - Tourists
 - Other users
- **Our ability to manage the need for increased enforcement staff will deter others from overstaying welcome, or parking dangerously.**

How it works

- Started 19th February 2009
- One partnership (**PARKSMARTER**) to enforce on-street and off-street municipal parking from Districts and Boroughs.
- **Five** District/Borough Councils manage day to day operational contract for both off street and on street parking. **DCC oversee BOLSOVER, SDDC & NEDDC areas.**
- There are no more **Traffic Wardens** issuing **Fixed Penalty Notices**, but **Civil Enforcement Officers (CEOs)** putting **Penalty Charge Notices (PCNs)** on vehicles.

How it works

- Trained CEOs provided by an external contractor (**APCOA**). They are badged and uniformed and not used for other purposes.
- CEOs work to DCC and District Council **partnership policy**, and **under our operational management**.
- APCOA have no say in where or when the patrols go.
- PCNs fixed to vehicle and electronically sent to a central ticket office.
- The **registered owner** is responsible for paying the PCN.
- Opportunity to pay electronically by telephone, on line, or with a cheque.
- Paying promptly i.e. within 14 days will reduce PCN by 50%.

APPEALS...

- **A CEO CANNOT CANCEL A PCN ONCE ISSUED**
- Appeals against **PCNs** will be considered as follows:
 - Informal Appeal - Central Processing Unit
 - Formal Appeal - Issuing Authority
 - Traffic Penalty Tribunal (**Independent Adjudicator**) who will look at all the evidence and adjudicate accordingly. The tribunal's ruling is final.

...APPEALS

- Civil system; no recourse to Criminal courts.
- If you don't pay - **Bailiffs**
- A Website has been set up to help inform people of parking restrictions, enforcement policies and the PCN process including how to appeal.
 - www.parksmarter.org.uk

APPEALS / TARGETS

- **There are no targets beyond ensuring there is equitable use of the parking space, roads are kept safe, and traffic can flow smoothly and safely.**
- Contract indicators with APCOA prevent rogue ticket issue
- Appeals process prevents councils pursuing poor PCNs

OBSERVATIONS AND GRACE PERIODS

- **INSTANT PCNs;**
 - School Keep Clears
 - Blue Badge Bays, Taxi Bays, Bus Stops
 - Not parked correctly
 - Clearways
- **MINIMUM 5 MINS OBSERVATION ON:**
 - Yellow Lines
 - Car Park - no ticket
- **GRACE PERIOD:**
 - P&D Ticket Time plus 5 mins
 - Limited waiting bay (e.g. 60 mins). Allowed time plus 5 mins.
 - Parked 1230, observed 1250, and 1350 (60 mins), start to issue PCN at 1355 (65 mins)
 - Or Parked 1230, observed 1250, 1350, and 1450 (2 hours, i.e. over 65 mins), start to issue PCN immediately.

The Highway Code - Terminology

- **MUST/MUST NOT**
 - legal requirements
- **SHOULD/SHOULD NOT**
 - Advisory
- **DO/DO NOT**
 - Advisory

What CPE Enforces

- **Limited Waiting Bays**
- **Double / Single Yellow Lines**
- **Blue Badge Bays**
- **Loading Bays**
- **Bus Stops**
- **Taxi Bays**
- **School Keep Clears**
- **Clearways**
- **Dropped kerb access – and Police**
- **Double Parking – And Police**
- **Car Parks (with orders)**
- **Pedestrian Crossings – and Police**

What the Police deal with

- **Double White Lines**
- **Obstruction – e.g. Pavements with no parking restrictions**
- **Dangerous parking – no restrictions e.g.:**
 - **Bends**
 - **Brows of Hills**
 - **Junctions**
- **Dropped kerb access – and CPE**
- **Double Parking – and CPE**
- **One Way Traffic**
- **Box Junctions**
- **Access Only**
- **White Hatched Areas**
- **Pedestrian Crossings – and CPE**

Surpluses/Deficits

- If any surpluses do arise they have to be spent on car parks or on the highway network.
- On Street - Deficits come out Highways budget.
- Numbers of CEOs can be adjusted to reflect need.
- If everyone parked correctly we wouldn't need to do any enforcement.

Derbyshire PCNs

- Derbyshire Off Street – 23,738
- **Dronfield** Off Street – 290 (1.2%)
- Derbyshire On Street - 21,442
- **Dronfield** On Street – 216 (1%)

CONTEXT

- 2009-10 - Over 4000 in Holywell Cross Car Park, Chesterfield
- Easter 2010 - 125 PCNs issued in Derbyshire Dales

DRONFIELD ON STREET TICKETS

Parked in a restricted street	71
Re-parked in the same place	4
Not parked correctly	7
Parked longer than permitted	57
Disabled person's parking	1
Restricted bus stop or stand	68
Pedestrian crossing	8
Total	216

DRONFIELD OFF STREET TICKETS

Parking for sale of goods	1
Parked longer than permitted	77
Parked in a restricted area	1
Parked beyond the bay markings	125
Disabled person's parking	78
Re-parked in the same place	7
Wrong class of vehicle	1
Total	290

Conclusions

- DCC constantly review of restrictions; to ensure appropriate now, and in the future.
- NEDDC constantly review car park layouts and orders.
- Target hot spots for enforcement purposes, if required.
- We have been enforcing for well over a year.
- Are there any local hot spots?
- Any restrictions that may need to come out?

Useful Info

- www.parksmarter.org.uk
- www.trafficpenaltytribunal.gov.uk
- www.dft.gov.uk

Civil Parking Enforcement

Questions

Civil Parking Enforcement Manager

www.parksmarter.org.uk

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NOTIFIED HOTSPOTS

- **School Lane** - Vehicles obstructing driveway for 10/15minutes when dropping off/collecting school children. School drop off/pick up times
- **Manor House Car Park** - leisure centre staff parking there all day, Monday-Friday.
- **Stubley Lane**, outside 'Gunstones Bakery ' daily, 9am 10am.
- DYLS on **B6057** near Railway Station Wednesday lunch time – recycling vans parked while eating their lunch.
- **Hallowes Lane** on double yellow lines.
- **Hartington Road** jnc Green Lane - DYLS. Cars park whilst in the Co-op
- **The Avenue**
- **Princess Road**, Cars parking on yellow lines *between 2:45 & 3:30* and *8:45 & 9:00*